



Overview of insurance for Visa Platinum

Insured amounts in CHF per event¹

Valid from 1 April 2022

Safe travel.



Transport accident insurance

Death or disability
1 000 000 / worldwide / 60% card payment



Search and rescue costs

60 000 / worldwide



Trip cancellation insurance

40 000 / worldwide / 60% card payment



Trip interruption insurance

30 000 / worldwide / 60% card payment



Medical travel assistance Return and repatriation unlimited / medical treatment²
500 000 / abroad / duration of trip max. 90 days



Delayed luggage insurance

2 000 / worldwide / 60% card payment



Luggage insurance

10 000 / worldwide / 60% card payment



Collision damage excess waiver on hired vehicles

10 000 / worldwide / 60% card payment



Fully comprehensive hire car insurance

100 000 / worldwide / 60% card payment
duration of trip max. 60 days

Carefree shopping.



Price protection insurance

4 000 / Switzerland / 60% card payment



Extended warranty (36 months)

7 000 / Switzerland and neighbouring countries / 60% card payment

new



Purchase protection and transport insurance

5 000 / worldwide / 60% card payment



Ticket insurance

2 000 / worldwide / 60% card payment

new

What has changed?

- All insured amounts are now per event – with no annual limit.
- The insured amounts have been increased for the most part and a policy excess no longer applies.
- Insurance cover now exists if as little as 60% of the costs for travel services, rental vehicles, means of transport or purchases have been paid for with the card – this used to be 80% or 100% in some cases.
- New extended warranty of 36 months.
- New ticket insurance for unforeseen events.
- Online purchase protection has been added to the purchase protection insurance.
- The rental period for fully comprehensive hire car insurance is now 60 days rather than 30 days.

¹ Applies to all Visa Platinum cards of partner banks that are issued by Viseca Card Services SA.

² Insurance cover for "medical treatment" applies exclusively to insured persons under the age of 81.

What has changed?

- New online account protection in case of misuse of accounts, cards and mobile devices.
- New online legal protection to safeguard interests on the internet or on social media platforms.

Safety in cyberspace.



Online account protection
20 000 / worldwide

new



Online legal protection
20 000 / worldwide

new

Assistance services.



Vehicle assistance
Europe³



Home assistance
Place of residence



24-hour assistance
Worldwide⁴



Concierge service
Worldwide⁴

Priority worldwide.



Priority Pass
The Priority Pass provides unlimited access to over 1 300 airport lounges.

³ The exact list of countries can be found in the special provisions for the individual insurance cover.

⁴ The geographical scope may be limited depending on the assistance service.

Safe travel.

Transport accident insurance

Transport accident insurance offers compensation in case of accidents resulting in disability or death that you could experience as a passenger on a means of transportation.

Search and rescue costs

If you go missing during a trip or need to be physically rescued from an emergency situation, the costs for search, rescue and recovery will be covered.

Trip cancellation insurance

You've been looking forward to your vacation, but shortly before you're due to depart an emergency occurs making it impossible for you to leave as planned? With trip cancellation insurance, you are insured before the trip against unforeseen events.

Trip interruption insurance

What if you have to shorten, interrupt or extend your trip? With trip interruption insurance, you are insured against unforeseen events during the trip.

Medical travel assistance

If a medical emergency occurs while you are travelling abroad, our 24-hour medical travel assistance service offers the help you need and assumes the costs of your return trip, return transport and repatriation as well as medical treatment.

Delayed luggage insurance

Did your luggage ever fail to arrive at the same time and destination as you? Now help is in sight, because when you travel by public transport, if your luggage fails to turn up within four hours of arrival at your holiday destination, your expenses for the purchase of essential items are covered.

Luggage insurance

In future, you can start every trip feeling relaxed and secure. With luggage insurance, your luggage is insured against theft, damage or loss during the trip.

Collision damage excess waiver on hired vehicles

Comprehensive hire car insurance typically covers vehicle damage and theft. In the event of a claim, you usually still have to bear the excess. The collision damage excess waiver on hired vehicles covers the excess in case of vehicle damage or theft and is supplementary to the comprehensive insurance.

Fully comprehensive hire car insurance

Fully comprehensive hire car insurance provides compensation for material damage to hired cars caused by theft or damage by third parties.

Carefree shopping.

Price protection insurance

Did you find your newly purchased television at a better price at another Swiss vendor up to 14 days later? The price difference will be reimbursed to you if it is at least CHF 30.

new

Extended warranty

What if your mobile phone suddenly breaks just after the warranty period expires? If it is worth at least CHF 100, the warranty cover will be extended automatically at no extra cost. Under the warranty, replacement and repair costs are reimbursed.

Purchase protection and transport insurance

You're thrilled with the digital camera you just bought yourself. Excited to try it out, you accidentally drop it and it breaks. No problem! If your purchases are worth at least CHF 50, they are insured for 30 days after purchase against theft or damage.

new

Ticket insurance

Have you been looking forward to an event, which you're now unexpectedly unable to attend? With ticket insurance, you are insured against unforeseen occurrences such as illness or accident. If you are unable to attend the event, the ticket price paid will be refunded to you.

Safety in cyberspace.

Online account protection

What if your access data have been stolen and money has been debited from your account? With online account protection, financial losses due to misuse of your accounts, cards and mobile devices are insured.

new

Online legal protection

What if you have been deeply insulted on a social media platform, or a photo of you or your child can be found on the internet without your consent? If you happen to become the victim of an internet crime, online legal protection will help you defend your interests. Online legal protection will assert your claims and cover lawyers' fees and legal costs.

new

Priority worldwide.

Priority Pass

With the convenient Priority Pass, you have unlimited access to over 1 300 airport lounges around the world. Here you will find a very personal oasis of calm in which to work or relax – because your time is precious.

Register now: viseca.ch/priority-pass

Assistance services.

Vehicle assistance

What if you are driving abroad in your private vehicle and you break down or even have an accident? With vehicle assistance, you can receive breakdown assistance on the spot and a contribution towards various costs for vehicle recovery, overnight accommodation or return travel.

Home assistance

What if something happens to your home while you're away travelling? With home assistance, you can request immediate help on the spot in the form of an advance on costs to deal with damage or loss due to a break-in, fire, natural hazard or water and glass breakage at your home in your place of residence.

24-hour assistance

In an emergency, the specialists who provide our 24-hour assistance on +41 44 283 34 18 organise the help you need, providing the addresses of doctors, hospitals or lawyers and advice in emergency situations abroad.

Concierge service

Do you have a special request? The concierge service will organise almost anything for you, e.g. tickets, restaurant reservations, gifts and flowers. The concierge service is at your disposal around the clock on +41 58 958 80 00.

New for all insurance: Allianz Assistance

- The Insurance Conditions of the insurer apply under all circumstances. Details at viseca.ch/insurance
- Claims can now be reported at allianz-travel.ch/viseca
- The Allianz Assistance Service Center can now be contacted on +41 44 283 38 05 to answer any questions relating to the insurance.